



Effective August 1, 2025. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/dataprivacy/
Barracuda	24x7 help desk	https://www.barracuda.com/company/legal/prd_trm	https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy
C.I.P.P.	Multi-Tenant Management System	https://cipp.app/	https://docs.cipp.app/
Centreon	Alerting and Monitoring System	https://www.centreon.com/	https://www.centreon.com/privacy-policy/#:~:text=CENTREON%20retains%20your%20personal%20data,for%20a%20two%20year%20period.
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
ConnectBooster	CreditCard Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktops, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html

Fortinet	Network Security	https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf	https://www.fortinet.com/corporate/about-us/privacy
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Keeper Security	Desktop Security	https://www.keepersecurity.com/termsfuse.html	https://www.keepersecurity.com/privacypolicy.html
LastPass	Password and Identity Management	https://www.docracy.com/0wu8x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Nerdio	Cloud Management	https://privatecloud.getnerdio.com/terms-of-service/	https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy
Nilear	ConnectWise Billing Integration Tool	https://www.nilearos.com/	https://www.nilearos.com/privacy-policy.html
NinjaOne	RMM, Backup	https://www.ninjaone.com/terms-of-use/	https://www.ninjaone.com/privacy-policy/
OpenVPN	VPN	https://openvpn.net/terms/	https://openvpn.net/privacy-policy/
PAX8	Supplier	https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf	https://www.pax8.com/en-us/privacy-policy/
PII Protect	Security Training	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/
Pleasant Password Manager	Password Manager	https://pleasantpasswords.com/	
Qnap	Network Attached Storage	https://www.qnap.com/en-us/legal/qnap-terms-of-use	https://www.qnap.com/en-us/legal/qnap-privacy-policy
Quotewerks	Proposals and Quotes	https://www.quotewerks.com/termsfuse.asp	https://www.quotewerks.com/privacypolicy.asp
Rewst	Automation Platform	https://rewst.io/	https://rewst.io/privacy-policy/
Ruckus Commscope	Networking Switches and Access Points	https://www.ruckusnetworks.com/	
SaaSAlerts	Alerting Platform	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
Sherweb	CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx
Synnex	Distributor/Cloud Provider	https://www.synnexcorp.com/terms/	https://www.synnexcorp.com/privacy-policy/
Synology	Servers	https://www.synology.com/en-us/privacy	https://www.synology.com/en-us/privacy

		us/company/legal/terms_conditions	
TeamViewer	Remote Access Software	https://www.teamviewer.com/en-us/info/commercial-use/	https://www.teamviewer.com/en-us/trust-center/world-class-privacy/
TechData	Distributor/Cloud Provider	https://www.techdata.com/content/visitor/abouttd/conditions.aspx	https://www.techdata.com/privacy/
Telpay	Payment system	https://www.telpay.ca/	https://www.telpay.ca/security-privacy/#:~:text=Personal%20information%20shall%20not%20be,the%20fulfillment%20of%20those%20purposes.
Twilio/Sendgrid	Messaging, Programmable Voice	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacy-policy/
Veeam	Backup, Recovery, and Replication	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html?ad=footer
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Wireguard	VPN	wireguard.com	https://www.wireguard.com/privacy-policy-app.txt#:~:text=WireGuard%20(%22App%22)%20provides,tunnels%20using%20the%20WireGuard%20Protocol.&text=No%20information%20that%20you%20provide,do%20not%20collect%20your%20data.
WiseSync/WisePay	CreditCard Processing + Customer Portal	https://www.wise-sync.com/terms-of-service/	https://www.wise-sync.com/privacy-policy
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.

